

Agent Email Blast  
22 January 2009

Here we are already well into the new year and lots of exciting new changes already happening.

### **Expansion of Insure Oklahoma**

As many of you have probably heard we finally have approval to raise the employee size limits.

We also will be able to cover full time college students between the ages of 19 and 23. This program will be limited to 3,000 students.

I have attached a press release regarding this expansion.

### **Renewal Dates**

Over the last few months we have received several requests to look up the renewal dates for groups enrolled in Insure Oklahoma. With the expansion approval and the Insure Tulsa program beginning there is no way we can continue to do this for you. We are already too busy trying to get applications, invoices and renewals processed in a timely manner. It is very time consuming for us to look up renewal dates and it puts us further behind in processing. It is *your* responsibility to track these dates for your groups and be in communication with your employers.

### **Qualified Health Plans**

BCBS plan numbers have been updated to help clear up confusion and inappropriate rates being entered. The plan description now includes the deductible/out of pocket description. **PLEASE** be sure you report the correct number when submitting health plans. We have found several unqualified health plans being used and incorrect rates being entered because the incorrect health plan number was reported. Some agents are also using the same health plan number for all of that particular carrier's plans. You must make sure you are using the right H number for the plan the employer is choosing.

### **FAX Server**

The fax server is in place at EDS. This seems to have eliminated the busy signals and faxes getting jammed or not coming through. Please keep in mind that the process includes 30 days to process a **completed** application. Even though an application is faxed, it is not considered **complete** until all documentation is received, as well as the **original signed** contract. Faxing an incomplete application with documentation missing does not speed up the process.

### **Brown Bag Lunches**

We have scheduled the first round of brown bag lunches.  
The dates are:

- **Wednesday, February 11, 2009** – *Lawton, OK*  
[Golden Corral Steak House](#)  
2632 NW Cache Rd  
Lawton, OK 73505

- **Thursday, February 12, 2009- Ardmore, OK**  
[Cattle Rustlers Steak House](#)  
 110 Holiday Dr  
 Ardmore, OK 73401
- **Thursday, February 19, 2009- Tulsa, OK**  
[Johnnie's Charcoal Broiler](#)  
 5001 S Harvard Ave  
 Tulsa, OK 74135 [Map](#)
- **Monday, February 23, 2009- Edmond, OK**  
[Johnnie's Charcoal Broiler](#)  
 33 E 33rd St  
 Edmond, OK 73013
- **Tuesday, February 24, 2009- Edmond, OK**  
[Johnnie's Charcoal Broiler](#)  
 33 E 33rd St  
 Edmond, OK 73013
- **Thursday, February 26, 2009- Tulsa, OK**  
[Johnnie's Charcoal Broiler](#)  
 5001 S Harvard Ave  
 Tulsa, OK 74135

All Brown Bags are scheduled from **12 Noon- 1:00pm**. *RSVP is required* due to limited seating. Please RSVP Cathy Nguyen – [cathy.nguyen@okhca.org](mailto:cathy.nguyen@okhca.org) by COB **Friday, February 6, 2009**.

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(Please fill in the blank and copy and paste it to your email)

Date of Brown Bag:

Agent Name:

Phone Number:

How many will be attending:

Thank you!

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Please also refer to the website as they will be posted on the calendar.

If you have topics or questions on particular subjects please write them down and bring them up at the luncheons. Others may have the same questions and we can all learn from each other.

See You Soon,  
 Mari Kaufman, Insure Oklahoma