



Happy Holidays!!

Can you believe it is that time of year again!

First I would like to say “Boy, we’ve come a long way this year!”

January 2008	ESI total enrollment: 4784
December 2008	ESI total enrollment: 10,696! Over double from the start of the year!!



Having said that, we would like to thank you for all your hard work and dedication to the program. We know there have been growing pains but we are well on our way to meeting our enrollment goals!!

Enrollment Errors

We continue to find a large number of members who are not reporting the spouse and spouse’s income. We understand it might be confusing for the employee because normally an employer’s insurance does not include the spouse’s income.

Up to now we have been somewhat lenient but we are going to have to start looking at recouping premiums from the employers when errors in income are found which affect eligibility and premium assistance amounts. We are aware this may upset the employers but we have no other recourse. That is where you come in.

Please take the time to explain to your employers that it is imperative, and their responsibility, to educate/inform their employees on the processes and the requirements of including the children/spouse and ALL household income. Maybe suggest holding a staff meeting to explain the program and requirements.

As we mentioned in the last email blast, they also must be extra careful to enter valid Social Security numbers. In order to correct Social Security numbers entered in error, cases must be closed and a new one submitted. It is not an easy process.

These errors in reporting income, household members and valid Social Security numbers continue to take huge efforts and manpower to correct. This in turn slows down the application/renewal process.

Website

As of December 16 the new website has gone live. We hope you like the new look. We will continue to make changes and hope you find it easier to use.

We have also added an order form on the internet for fast and efficient ordering of brochures, posters, etc. [Order IO brochures](#)
Under quick links go to Brochures to order brochures online.

All of us here at Insure Oklahoma/OEPIC wish you and your families a **Merry Christmas** and **Happy New Year**. We look forward to working with you in the new year!

