

the VOICE



Providing qualified Oklahomans with access to affordable health care!

Insure Oklahoma Agent Blast - 6/2010

The helpline will be closed on Monday, July 5th, for observance of Independence Day/State Observed Holiday

INSURE OKLAHOMA HELPLINE EFFECTIVE 7/1/2010 CHANGE HOURS

Insure Oklahoma will be changing the helpline hours for the following options:

- Option 1 (Subscribers/Employees) will be available Monday through Friday 8:00am -5:00pm, except State Observed Holidays
- Option 2 (Employers/Agents) will be closed each Wednesday from 8:30am-10:30am. All other days Monday, Tuesday, Thursday & Friday 8:00am -5:00pm, except State Observed Holidays

EMPLOYER RENEWALS

Insure Oklahoma business renewals are automatic and do not require action from the employer/business if all updates were kept current including staff listing, contact information and health plan information. Insure Oklahoma requires 30 days to process all rate, plan and carrier changes so it is imperative that you plan accordingly. It is the responsibility of the employer contact or their representative agent to notify Insure Oklahoma of insurance renewal changes no less than 30 days in advance. Please keep in mind your renewal with your insurance carrier may not be the same as your renewal with Insure Oklahoma. For additional information, please read the IO Renewal Sheet.

ONLINE EMPLOYEE ENROLLMENT GUIDE

We have added the Online Enrollment Guide that guides you step by step how to enroll the employees during enrollment. You will find this a useful tool in guiding your Group Contacts during enrollments.

www.insureoklahoma.org

