

the VOICE



Providing qualified Oklahomans with access to affordable health care!

Insure Oklahoma Agent Blast - 7/2010

INSURE OKLAHOMA HELPLINE EFFECTIVE 7/1/2010 CHANGE HOURS

Insure Oklahoma will be changing the helpline hours for the following options:

- **Option 1** (Subscribers/Employees) will be available Monday through Friday 8 a.m. - 5 p.m., except State Observed Holidays
- **Option 2** (Employers/Agents) will be **closed** each Wednesday from 8 a.m. - 10:30 a.m. All other days Monday, Tuesday, Thursday & Friday 8 a.m. - 5 p.m., except State Observed Holidays

EMPLOYEE INCOME

Employees that apply must report **ALL** their income (including overtime). They also must report **ALL** spousal income. The easiest way to calculate average wage income is to take the W-2 gross amount(s) from the prior year (assuming no pay increase) and divide by 2080 to come up with the average rate per hour for a 40-hour week. Other amounts that must be reported include any self-employment or other income (including child support, trust income, in-kind benefit income, etc). Our audits are showing applicants are failing to report overtime and other income. Call us if you have questions at 1-888-365-3742.

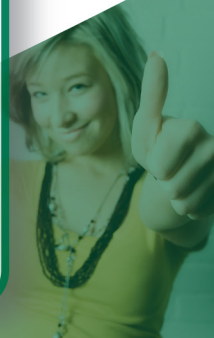
INSURE OKLAHOMA E-MAIL

Instead of faxing document, try e-mail! This is the preferred method as the images are cleaner and therefore easier to process. Be assured Insure Oklahoma will process documents received at our business e-mail address within 30 days. You may submit documents for your group via e-mail at insureok@okhca.org

FAX - CONFIRMATION PAGE

Please ensure your fax device is set up to receive confirmation that the fax you sent us was received by our processing center. If you are able to provide a copy of the confirmation, we should be able to resolve your problem and trouble shoot fax problems on our end.

www.insureoklahoma.org



PAPER APPLICATION

If someone chooses to wait an extra 30 days for coverage to begin and used a paper subscriber application, PLEASE use the new one that is available on the web site.

- [Download Application](#)

SOCIAL MEDIA - INSURE OKLAHOMA

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