

the
VOICE



Providing qualified Oklahomans with access to affordable health care!

Insure Oklahoma Agent Blast - June 2012

Helpline: 888-365-3742

Fax: 405-530-3433

INVOICE

If we receive an invoice that has issues (rates don't match, unable to read, missing benefit summary or employer list pages) we cannot guarantee timely payment. When there is an issue with the invoices, it prevents us from paying the invoice by the Payment Issue Date.

[ESI Payment Schedule](#)

RENEWALS FOR ESI AND INSURANCE CARRIERS

Employers are renewed automatically every year. ESI renewal and insurance carrier renewals are usually not the same month. When the employers renews with the carrier a new rate sheet needs to be submitted.

FAX NUMBER

We still have individuals sending their documents to the Individual Plan (IP) fax number. The correct fax number for Employer Sponsored Insurance (ESI) is **405-530-3433**. Using the wrong fax number does not guarantee receipt of documents and could delay processing.

EMAILS TO IO COORDINATORS

When you have questions regarding your group please contact the Insure Oklahoma helpline at **888-365-3742**. Please do not send emails directly to the IO coordinators. We are unable to answer questions over email for security purposes. We are happy to assist the agent of record, the designated employer contact and/or business owners listed in our files.

APPLICATION

It takes 30 days to process the **PAPER** application for employees. If they are turned in at the end of the month, we will not be able to get them approved for the 1st of the month. They will get approved for the next following month and we will not backdate to the employers effective date for reimbursement. [Subscriber Application](#)

BROWN BAGS

We have scheduled the brown bags for Tulsa and Oklahoma City. Remember to RSVP to theteam@insureoklahoma.org to hold your spot. You must arrive on time in order to receive 1 hour CE credit towards your OID license.

www.insureoklahoma.org

