

the
VOICE



Providing qualified Oklahomans with access to affordable health care!

Insure Oklahoma Agent Blast - September 2012

INCOME CHANGE REMINDER

Per Policy: Approved individuals must notify Oklahoma Health Care Authority of any changes, including household status and income that might impact individual and/or dependent eligibility in the program within 30 calendar days of the change. If you have any questions, please call the IO helpline at 888-365-3742. Please view email attachment.

EMPLOYER PORTAL

Employers can access information about their Insure Oklahoma Account. The portal is for the employer to view information that will include business addresses, contact information, agent information, and qualified health plan. There can only be one user per account. If an agent wants to access to the portal on behalf of their employer group(s), the agent will need to coordinate with the employer for the log in ID and password.

<https://www.Insureok-employer.org>

AGENT OF RECORD

The AOR form is for the employer to fill out. The employer can appoint the insurance Agent/Agency to act on the employer's behalf with the Insure Oklahoma program. Once the form is completed and submitted the customer service representative may provide the employer Agent/Agency with any information associated with the employer's policy. This also allows you to earn credit for successfully have signed up five (5) IO employer groups.

[Agent of Record Form](#)

CARRIER RENEWALS

When an employer is renewing with a carrier and needs to change plans and/or carriers during their period of eligibility with Insure Oklahoma, they must send in a **new 2 page application, rates and benefit summary page**. They can be emailed to

Insureok@okhca.org or fax to 405-530-3433.

www.insureoklahoma.org



CONTINUING EDUCATION (CE) COURSE

We scheduled the 3 hour CE course at the end of October for Tulsa and Oklahoma City. There is no cost for the course. Any agent can write Insure Oklahoma policies; however, a combination can guarantee you the **credit** needed to become a Qualified Agent. As a Qualified Agent, **your name will appear on the Insure Oklahoma website** allowing businesses that do not have an agent a way to contact you. You may earn credit for Continuing Education Course. You may also access the link to view other ways to become a Qualified Agent. [Agent Qualification](#)

NEED ASSISTANCE WITH NEW GROUPS?

We are inviting insurance agents and any other interested parties to attend Insure Oklahoma training at Hewlett Packard (HP) in Oklahoma City and Oklahoma Insurance Department (OID) in Tulsa. This training is for anyone who wants to learn more about the Insure Oklahoma program, how to become a qualified agent, and how to market the program. Please access the link for more details <http://www.insureoklahoma.org/IOagent.aspx?id=4530>

NEED TO CONTACT INSURE OKLAHOMA

Call Toll Free at 1-888-365-3742

-Option 1 (Subscribers/Employees) 8:00 AM -5:00 PM, Monday - Friday
(excluding State Observed Holidays)

-Option 2 (Employers/Agents) 8:00 AM -5:00 PM, Monday, Tuesday, Thursday & Friday (excluding State Observed Holidays), closed 8:30 AM-10:30 AM each Wednesday

