

the
VOICE



Providing qualified Oklahomans with access to affordable health care!

Insure Oklahoma Agent Blast - January 2013

HOLIDAY HOURS

State Agency will be closed

Monday, January 21, 2013 - Martin Luther King Day

Monday, February 18, 2013 - Presidents' Day

2013- ESI SUBSIDY PAYMENT SCHEDULE

The new subsidy schedule is available on the website. The employers may now visit [ESI Payment Schedule](#) to view future payment date. Please send all pages of invoice to Email: insureok@okhca.org or Fax (405) 530-3433.

INSURE OKLAHOMA RENEWALS

Paying close attention to IO renewal notices will allow employees to re-enroll so they don't miss subsidy payouts. IO will not backdate for failure to enroll when notice to renew and PINs are released. For questions please call 1-888-364-3742. [IO Renewal Requirements](#)

OPEN ENROLLMENT PERIOD

Always touch base with your groups even if outside your carrier open enrollment period. Becoming income eligible is a qualifying event to enroll for group insurance for most of IO carriers and your groups may not realize they can have insurance if they previously did not qualify. [Income Guidelines](#) and [Qualified Health Plans](#)

QUESTIONS OVER PHONE

The Insure Oklahoma Call Center has transitioned to a new vendor. To insure a smooth transition, please make sure you have the required information to verify we are speaking with the correct contact on the account.

IO is unable to answer questions over email for security purposes. We are happy to assist the agent of record, the designated employer contact and/or business owners listed in our files. The CSR's must have identifiers to verify who they are talking to.

Example: last four digits of ssn, the group's FEIN number, an agent's OID number, an address, phone number, etc. This is for HIPPA reasons. If the person calling in can give no identifier, no information will be given to them.

Please remember information on accounts can be found on the Employer Portal. <https://www.Insureok-employer.org>

www.insureoklahoma.org

