

the VOICE



Providing qualified Oklahomans with access to affordable health care!

Insure Oklahoma Agent Blast - February 2013

HOLIDAY HOURS

State Agency will be closed
Monday, February 18, 2013 - Presidents' Day

INSURE OKLAHOMA WEBSITE

Insure Oklahoma has a new front page for the website, designed for easy access to apply online, order brochures and for employers to access the employer portal. On the main page, to access forms you can scroll down to the bottom of page and find **resources**. <http://www.insureoklahoma.org>

Once you visit the employer or employer/member page, the **tools/resources** link will be at the top of the page.

CHANGING A QUALIFIED HEALTH PLAN

When changing a QHP, the employer needs to submit a list of names of the employees and the qualified health plan each employee will be enrolled in, along with the two page application, rates and benefit summary. The documents can be scanned and emailed to Insureok@okhca.org or fax to 405-530-3433.

2013- ESI SUBSIDY PAYMENT SCHEDULE

The new subsidy schedule is available on the website. The employers may now visit [ESI Payment Schedule](#) to view future payment date.

HELPLINE

The Insure Oklahoma Call Center has transitioned to a new vendor. To insure a smooth transition, please make sure you have the required information to verify we are speaking with the correct contact on the account.

IO is unable to answer questions over email for security purposes. We are happy to assist the agent of record, the designated employer contact and/or business owners listed in our files. The CSR's must have identifiers to verify who they are talking to.

Example: last four digits of ssn, the group's FEIN number, an agent's OID number, an address, phone number, etc. This is for HIPAA reasons. If the person calling in can give no identifier, no information will be given to them.

Please remember information on accounts can be found on the Employer Portal. <https://www.Insureok-employer.org>

www.insureoklahoma.org

