March 7, 2016

REMINDER: ACTION REQUIRED ON YOUR INSURE OKLAHOMA ACCOUNT

Dear Insure Oklahoma Member,

This is a reminder that you must reapply for Insure Oklahoma between March 14-31, 2016. If you do not reapply, your coverage will end March 31, 2016. This notice replaces any previous letter you may have received concerning your eligibility period.

Please see below for updated instructions on how to reapply.

If your family does NOT have SoonerCare:

- **You must reapply for Insure Oklahoma between March 14-31, 2016.**
  - To reapply, visit www.insureoklahoma.org and click "Apply."
  - You will need to register for an online account using your personal email address.
  - After you register, follow the instructions to apply.
  - You will receive your eligibility result at the end of the application.

- **You must pay your April premium by March 31, 2016, to be fully approved and avoid a lapse in coverage.**
  - You also may be required to upload documentation to your account.
  - You can use your new online account to manage your information, make payments, upload documentation and receive notifications from Insure Oklahoma.

- **For help, please call the Insure Oklahoma Helpline at 888-365-3742.**

If your family already has SoonerCare:

- **You must reapply for Insure Oklahoma between March 14-31, 2016, through your existing online account.**
    - To reapply, visit www.insureoklahoma.org and click "Manage My Account."
    - You can log in using the same username and password that you created to manage the SoonerCare benefits. If you haven't created an online account, please register using your personal email address.

- **Review and update all application information.**
    - You must check the box for Insure Oklahoma under the "Requested Benefits" section of your application.
    - You will receive your eligibility result at the end of the application.

- **You must pay your April premium by March 31, 2016, to be fully approved and avoid a lapse in coverage.**
    - You also may be required to upload documentation to your account.

- **For help, please call the Insure Oklahoma Helpline at 888-365-3742.**

See the next page for more information about this change and Insure Oklahoma's new online application and account management system.

Please keep this letter for your instructions. If you have any questions or need assistance, contact the Insure Oklahoma Helpline at 888-365-3742.

Sincerely,

Insure Oklahoma
Oklahoma Health Care Authority

What you need to know about this change:

Insure Oklahoma is moving to a new computer system in March. This system will use a different way of determining whether you qualify for the program. These changes are being made to comply with federal guidelines. When we switch computer systems, your eligibility will need to be reprocessed through a new online application.

- **We are combining Insure Oklahoma and SoonerCare's computer systems.**

    o If your family uses both programs, you will be able to manage all benefits through one, online member portal. You will also be able to apply for both programs using one application for your family. You can access the portal by visiting www.insureoklahoma.org.

    o Combining the computer systems does not combine the programs. Insure Oklahoma and SoonerCare will continue to have separate qualifications and benefits.

- **Insure Oklahoma is also changing the way your household's income and family size is counted.**

    o Insure Oklahoma will use the same method that SoonerCare uses. It is called modified adjusted gross income (MAGI). This method is required by the federal government.

    o Some types of income, such as alimony and child support, may now be counted differently. And, certain household members may now be included in your family size.

    o The income guidelines will continue to be set at 100 percent of the federal poverty level (FPL). This level has not changed, but it may seem slightly higher because of this new method.

    o Most people will still qualify for Insure Oklahoma under the new eligibility method. But some people may no longer qualify.